



**NACVSO VIRTUAL ACCREDITATION
BASIC BENEFITS COURSE AGENDA
ZOOM! (ONLINE)**

Monday, July 20, 2020 through Thursday, July 23, 2020

Lead Trainer: Kevin Henthorn - Ohio

Lead Trainer: Jamytta Bell – North Carolina

Lead Trainer: Ed Zackery – Ohio

MONDAY, July 20, 2020

Welcome / Introductions / Rules

Why use 38CFR and M21-1MR

BREAK

Intent to File

Fully Developed Claims

LUNCH

Compensation

BREAK

Pension

BREAK

Pension (continued)

Survivors Pension

Robert F. Ward

Zach Migura / Virginia Wimmer

ALL

Mike Farmer / Jamytta Bell

Karen Smietanski / Virginia Wimmer

ALL

Crystal Bennett / Ed Zackery

ALL

Ashley Laganiere / Ed Zackery

ALL

Ashley Laganiere / Ed Zackery

Ashley Laganiere / Ed Zackery

TUESDAY, July 21, 2020

DIC (Dependency Indemnity Compensation)

BREAK

Understanding the Rating Process

BREAK

Burial Benefits

BREAK

Check on Learning (Q&A)

LUNCH

Appeals 1: At the RO and up to BVA

BREAK

Appeals 1: At the RO and up to BVA (cont.)

BREAK

Appeals 2: At BVA and back to RO or Veteran

Crystal Bennett / Karen Smietanski

ALL

Zach Migura / Ashley Laganiere

ALL

Mike Farmer / Kevin Henthorn

ALL

KC H. / Karen S. / Virginia W.

ALL

Kim Shaloo / KC Hawkins

ALL

Kim Shaloo / KC Hawkins

ALL

Katrina Eagle / Jim Radogna

WEDNESDAY, July 22, 2020

Debt Management

BREAK

Special Benefits

BREAK

Medical Benefits

LUNCH

Home Loan Guarantee

BREAK

Education Benefits

BREAK

Obtaining Private Evidence

KC Hawkins / Janytta Bell

ALL

Ashley Laganiere / Virginia Wimmer

ALL

Mike Farmer / Karen Smietanski

ALL

Zach Migura / Kevin Henthorn

ALL

Crystal Bennett / Virginia Wimmer

ALL

Mike Farmer / Kevin Henthorn

THURSDAY, July 23, 2020

Ethics

BREAK

Leadership

Veteran Diversity and Inclusion

BREAK

National Service Director (Accreditation)

LUNCH

Review / Study Session

BREAK

TEST

Kim Shalloo / Jane Roland

ALL

Virginia Wimmer / Karen Smietanski

Jamytta Bell / Kevin Henthorn

ALL

Michael Roof / Robert F. Ward

ALL

Lead Trainers

ALL

Lead Trainers / Robert F. Ward

* Each class will (*generally*) be 50 minutes followed by a 10-minute break *

** Certificates will not be made available until all tests are completed and graded**

(This schedule is subject to change at any time throughout course)