Happy Veterans Day!

"Thank You"

...to our Veterans for their Service to our Country.

HONORING ALL WHO SERVED

WE SUPPORT OUR TROOPS
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For article submissions, contact: Charlene Cobb, NACVSO Editor
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If any corrections need to be made for the next newsletter please forward them to me
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**Honoring Our Veterans**
I would like to thank everyone for giving me this opportunity to be your President for the next year. I want to thank Mr. Jim Golgart for setting me up for success as we steam ahead on this journey together. As one of the finest Veterans Organizations in the country, we have the best-trained cadre of Service Officers anywhere. Our trained CVSO’s cover almost a third of the counties and represent almost 9 million veterans nationwide.

Whether you filed those claims through a service organization that you are cross-accredited with, a state department of veterans affairs or simply used our POA. Those claims all originated with a County Veterans Service Officer trained by your organization. However, claims are only the touch of the spear. While your offices focus on getting our veterans and their eligible family members benefits from the Department of Veterans Affairs (VA). You also do so much more, state and county benefits some offices offer financial classes for our veterans. Others run employment centers within their office. The vast array of benefits and services that County Veterans Service Officers assist with makes our organization different from any other service organization.

We hope to be able to capitalize on those differences in the upcoming years to make NACVSO better and stronger.

We rolled out our new website in the last few weeks and so far, the comments have been positive. One of the big differences is the “directory”. We have always been asked if we could put your contact information up on our website. Well if you are a paid member, you contact goes into a mapping system where the user just has to click on you state and county and “BAM” your contact information shows up. Here is also a state search map for veterans to be able to contact their State VA. Another big change is you are in control of changing your own contact information as well as a section that shows up that shows you completed CEU’s and membership card.

One of the biggest changes though is the Appeals Section.

We currently have several hundred appeals before the BVA. As an organization, we need to know when you file an NOD under the NACVSO POA. He section is secure and only will take a few minutes to complete, we can then track the claim in VACOLS and if you need legal assistance with it we will be able to help. If you do not need any help, we will not interfere at all. Actually we would rather you handle it on your own. Nonetheless, we need to know about appeals filed under our POA because we are being asked questions about them from the BVA. We have also had several appeals show up at the board with no representation. This does not look favorable on us as an organization.

I want to close by wishing you all a good Veterans Day and thank you for all you do on a daily basis for our Veterans and their families.

Roger out!

Ed Zackery
President, NACVSO
Greetings from the 1st Vice President

Martin Caraway, 1st Vice President

I think the standard opening to these is, “Wow, I cannot believe we just left South Carolina.” SC seems like it was a long time ago, maybe because since SC we have made a lot of progress in meeting some long-term goals for the association.

Where to begin? In August NACVSO signed an MOU with the Veteran Consortium (Pro Bono). We have created a platform in which claimants for VA benefits will be offered top-notch appeals representation at the BVA, CAVC, and potentially SCOTUS. We are not quite ready for a full roll out of this program, which leads me to my next update. The E-board voted to contract with Hashmark Strategies out of Houston, TX to aid us in strategic development and strategic partnerships to allow us to continue to grow and offer more services to the veterans you all serve. We have been in contact with organizations that have shown great interest in partnering with our association. The capital gained from these partnerships will allow us to fully implement the appeals representation.

As I am sure you have noticed we worked to redesign our website and get that launched to you all. The functionality has changed some but the skeleton and uses for the most part remain unchanged. I hope you enjoy the site and take advantage of some of the new functions like merchandise sales and membership dues.

Briefly I want to touch on the appeals reform as I type this (Oct 13, 2016) we are stalemate in the US Senate. NACVSO has partnered with multiple service organizations in joint letters of support of the pending legislation. The law change would effectively change the way appeals would be processed. Essentially placing the onus on the regional offices and making the BVA process more streamlined while allowing a feedback mechanism to correct specific RO deficiencies.

Lastly, I would like to make a semi call to action amongst you all. The NACVSO team works extremely hard to make the association function while representing all of you at various meetings and functions. I would like to see more members show an interest in wanting to become involved through committees, eboard, etc. Currently the majority of us are working as individuals. Various ideas and increased organization participation in decisions will make this organization only stronger for many years to come. Thank you all for your dedication to the veterans you serve. Semper Fidelis.

Martin Caraway
1st Vice President
Women Veterans

Olivia Laschober, Women’s Veterans Advocate

Since being elected as NACVSO’s Women Veteran Representative in May 2016, I have engulfed myself in anything and everything relating to Women Veteran issues. Over the past few months, I have been looking into issues that involve the Veterans Health Administration and/or Veterans Benefit Administration.

Women veterans and those who work with women veterans have been wonderful in sharing their thoughts, comments, questions, and concerns. Some recurring issues include the awareness that women veterans do exist and they are among the general veteran population, the privacy that is lacking in some veteran treatment facilities, and health issues that affect women only.

During my time as NACVSO’s Women Veteran Representative, I will be advocating for a combination of common issues and some untouched issues. More specifically this will include BRCA-1 and BRCA-2 genes, female sexual arousal disorder (FSAD), sexual wellness clinics, privacy for women veterans in specific facilities, and awareness of the women veteran population. However, advocating is not limited to just these concerns.

In addition, it is highly encouraged to do outreach in your area specific to women veterans. Offices like mine in Illinois are considered outside the Greater Chicago Area. We are rural, believe it or not. Many women veterans are unable to participate in events and programs that are constantly being conducted in the major city closest to us. Reach out to these women. They will appreciate it more than you know. Throw an event and just talk with these individuals; hear what they have to say. Bring their thoughts and concerns to your VISN and RO meetings. Also, please let me know what concerns they have – I will do my best to get answers you need and share any new information you may have. Lastly, your office outreach specifics (to your women veteran population) are also an interest that all of us can share and benefit from. Feel free to reach out and let us know what has worked for your office in the past and what hasn’t. This is a question that many Women Veteran Program Managers have in reaching out to the more rural populations.

We are all CVSOs serving the same purpose; to advocate for veterans and their families. Please do not ever hesitate to reach out and contact me with questions, comments, and concerns. I can be reached at olaschober@nacvso.org. Please be sure to check the NACVSO website as new information regarding women veterans will be posted.
We have a number of contract training opportunities coming up this year and next. We will be in E. Peoria, Illinois October 24-28, 2016. Atlantic City, New Jersey is the same week. We’ll be in Houston, Texas, January 9-13, 2017. April 3-7, 2017 takes us to Greensboro, North Carolina and April 10-14, 2017 we’ll train in Omaha, Nebraska. All are accreditation training/testing.

If you’re interested in attending any of these training opportunities, check out our website under “contract training” for registration information.

If you’re interested in the possibility of having contract training in your state, contact me and we’ll go over the details. jroland@nacvso.org or 419 282 4225.
Hello Everyone!!

I hope this finds each of you doing well. I cannot believe school has started, and football season is here. I'm a "HOTTY TODDY Girl" on Saturday (Ole Miss), and a "WHO DAT Girl" on a Sunday. Yes, I know my Saints are off to a bad start, but what can I say.

We had a wonderful conference this year. A special shout out to South Carolina for all your hard work. Being a southern girl there is nothing like Southern Hospitality. Or is there? I don't know about you, but I'm looking forward to being "California Girl" if only for one week.

So, here is what we need to know: (June 9th- June 16th)

*Conference Check in: June 9th and June 11th (Time to be determined)
*Presidents Reception is on Sunday, June 11th
*First day of training Monday, June 12th
*Last day of training Friday, June 16th (Accreditation class runs long on this day)

Hotel Information

Town and Country Hotel and Convention Center
500 Hotel Circle North
San Diego, CA  92108

Room Rate: $114.00 plus tax

Attendees can book new reservations by calling reservations at 1-800-772-8527 and mentioning “National Association of County Veterans Service Officers” or by accessing our own event URL link.

URL: https://resweb.passkey.com/Resweb.do?mode=welcome_ei_new&eventID=15516102
**We have only so many rooms per day per contract**

Registration:
** will start sometime after the Executive Board Meeting in January of 2017**

Shuttle Service:
The hotel does not provide a shuttle service from the Airport. I am waiting on a reply from Super Shuttle for a discounted rate. I will keep you posted.

Until when, I hope everyone enjoys the upcoming holiday seasons.
About DataSpec, Inc.

DataSpec, Inc. is owned and operated by Ann Carrier and Tina Roff. We are proud to be an all-American owned and operated company.

Our veteran claims management software, VetraSpec, was designed with the veterans advocate in mind.

VetraSpec was designed and developed to meet the needs of the veterans advocate, now and in the future.

We, and our clients, feel VetraSpec is the best product on the market. The on-line Knowledge Base along with the outstanding telephone support makes this program an excellent choice for any veteran advocate.

We know the importance of the work you do and we hope to become your partner by assisting you in serving our nations veterans through the VA benefits process. Thank you for your interest.

Contact Us

We would love to hear from you!
By phone: (810) 650-9974, or toll free, 1-877-568-7732
By e-mail: sales@vetraspec.com
Tech support:
(810) 650-9974, or toll free, 1-877-568-7732 or help@vetraspec.com

What our customers are saying ...

"I'm loving it so far. It is much more user friendly than [another program]."
Clare County, MI

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They have memories to share.

There exists among veterans, of every generation, an unshakable bond. It’s a shared experience like no other, instantly transforming strangers into brothers and sisters. Sharing the memories, the challenges and the latest solutions is what the Heroes With Hearing Loss’ program is all about.

“I’ve been working with the Heroes With Hearing Loss program for more than a year and I recommend it to every veteran I see with hearing loss. It’s very easy and has proven enormously beneficial – even life-changing.”

Jim Golgart, President • National Association of County Veterans Service Officers

Hearing loss is one of the most prevalent and serious challenges facing veterans today. As a Veterans Service Officer, you have likely seen how hearing loss can disconnect veterans from family and friends. Now you can reconnect them with the latest captioned telephone technology provided by Hamilton CapTel®. There’s no-cost® and all you have to do is complete a simple certification/order form.

*Independent, third-party professional certification is required.

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Visit: HeroesWithHearingLoss.org/vso-certify
Call: 800-974-1517
E-mail: Info@HeroesWithHearingLoss.org

Have a demo phone yet?
Continuing To Grow and Develop
Reprinted from Rev Peter R. Hook, VFW National Chaplain, 2016-17

Tom Landry, the legendary coach of the Dallas Cowboys, was asked one year by a friend, “How many of the players on your team have the potential to become All-Pro?” Landry replied, “They all have the potential to become All-Pro. But only about two or three will continue to develop their skills to the point where they will be recognized by the league and reach All-Pro status.” He went on to explain that most will reach a certain level of competency and then become content. Others begin to lose their passion for playing the sport and begin to just go through the motions.

There are individuals in every organization who, when elected or appointed to a position, may begin with a lot of excitement and enthusiasm, but in time, settle in and become complacent. They are not motivated to improve or to do more than the job requires. They simply begin to go through the motions, and the organization and their particular area of responsibility begins to suffer.

In order for a person to want to improve and excel in a job or anything, he/she must have a passion for what they do. It is passion that creates the energy and desire to improve. It is passion that generates creativity. Unfortunately, many people accept a position in an organization, not because they have a passion for the job or a particular area, but because there was a need to have someone simply “fill” the position. If you find yourself in such a situation, the first thing to do is admit it to yourself that you have no passion for what you are doing. Then, begin to take the necessary steps to get someone who has a passion for the job to take over your responsibilities.

It is a natural tendency, and very easy for individuals in all walks of life, to reach a certain level of competency and then become content. It happens with people in the work force, and it happens with people involved in sports.

As Service Officers, we should be careful not to let this happen to us. We should continue to work hard at building relationships and become more effective in serving those who served.

Take for instance our listening skills. This is one area where we should continue to improve and not become content with our level of competency. One of the biggest hindrances to establishing and maintaining a beneficial relationship with individuals is that we don’t listen very well. Stephen R. Covey, in his book The 7 Habits of Highly Effective People said, “Most people do not listen with the intent to understand; they listen with the intent to reply.”

Continued on page 13
So, next time someone attempts to talk with you, try to give yourself entirely to “being with” the other person both physically and psychologically. Listen intently to what is being said and . . .

- Don’t interrupt the speaker
- Don’t jump to conclusions
- Don’t start talking before the other person finishes his/her thought
- Don’t categorize the other person
- Don’t argue mentally while the other person is talking
- Don’t get angry

... and remember:
- Don’t fidget
- Don’t try to fake listening or empathy

Remember: As a Service Officer, how we listen to someone can invite or encourage them to trust us, open up, and share significant dimensions of their life, or it can promote their distrust and lead to a reluctance to reveal anything of significance to us.

We all have the potential to become “All Pro.” Keep working hard at what you do. Don’t become complacent.
WHO CAN JOIN

✦ Active, retired and honorably discharged officers and enlisted personnel of the U.S. military.
✦ Cadets and midshipmen at U.S. service academies, in advanced ROTC or on ROTC scholarship, plus officer candidates within 24 months of commissioning.
✦ Individuals whose parents have or had USAA auto or property insurance.
✦ Former USAA members who had auto or property insurance.
✦ Widows, widowers and un-remarried former spouses of USAA members who had USAA auto or property insurance while married.

✦ A USAA Representative is ready to talk to you – 1-800-531-8722

OUR MISSION DRIVES HOW WE SERVE YOU

USAA was founded in 1922 by a group of U.S. Army officers to self-insure one another when they were unable to secure auto insurance due to the perception that they, as military officers, were a high-risk group. USAA has since expanded to offer banking and insurance services to past and present members of the Armed Forces, officer and enlisted, and their immediate families.

The company was one of the pioneers of direct marketing and most of its business is conducted over the Internet or telephone using employees instead of agents.
WE ARE PROUD TO SERVE OUR MILITARY VETERANS through our administration of the TRICARE Retiree Dental Program and the Veterans Affairs Dental Insurance Program

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- Convenient online self-service tools to help enrollees manage their account
- The SmileWay® Wellness site for ongoing dental health maintenance tips
- Coordination of benefits to help defray or even eliminate cost shares
- Regional representatives available for questions and event support

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Visit the VSO/VSR Resource Center at www.veteranslaw.com

Sign up to receive our monthly Bulletins and notification for upcoming Webinars
Have a complicated case, we can help with strategy and/or legal argument.
Contact us at AMineer@VeteransLaw.com

“As president of Nebraska Association of Professional Veteran Advocates (NAPVA) I encourage our members to plug into your resources. I really appreciated the in depth yet understandable explanations and scenarios offered. I felt this was one of the best seminars I have attended.”

– Dennis Cordle | Veterans Service Officer
Washington County NE.
The Department of Veterans Affairs (VA) held its first ever Senior Leader Value Conference at which more than six-hundred senior leaders from the VA attended. The National Association of County Veterans Service Officers was invited to address the attendees.

Q: Who invited you and why?

President: We were invited by the VA’s Intergovernmental Affairs due to our positions on the Executive Board of the National Association of County Veterans Service Officers. I attended it with our 1st Vice from Minnesota, Martin Caraway. I was reluctant at first but felt it was important that the folks leading the VA heard from us down here in the foxholes. They made all the arrangements and paid for the trip to DC for myself and Mr. Caraway.

1st Vice: Intergovernmental Affairs invited leadership from NACVSO because of strengthened relationships and our input as to how to successfully implement VA initiatives.

Q: Do you think it was valuable for the people that attended the conference to listen to what you had to say? Why?

President: I do, the attendees were the Directors from each and every Hospital, Regional Office and Cemetery throughout the VA as well as all the department leaders from VA’s Central Office in Washington. Those folks do not get to hear from people that do what we do very often. We see veterans every day in our office throughout the country. We live with them here in our communities, see them at Walmart and at our kids little league games. I hear what they think is wrong with the VA and what is right. They do not get to have those conversations as we do.

1st Vice: I do believe attendees had value in our presence and what we had to say. Throughout the week, we were given the opportunity to participate in the exercises and breakouts. Ed and I didn’t partner in any exercise or breakouts which allowed us to engage with multiple groups and bring creative inclusive solutions to complex problems/scenarios. The VSO platform allowed us to reach those in whom we didn’t connect with over the week and express our commitment to the VA in assisting them in way possible to better assist veterans.

Q: Did you learn anything from attending the conference?

President: Yes, I already knew that the VA has some really good people working for them. However, I do not think most people realize how big it really is. The largest healthcare system in the world along with an administrative system that processed more than one million claims last year and a cemetery system that manages national memorials in each and every state. It is an enormous operation. I know the VA sometimes doesn’t get it right, but I don’t think anyone I met goes to work thinking today I’m going to deny someone of something they are due. Sometimes they just are not allowed to do it right because their hands are tied due to the laws and rules they have to follow.

1st Vice: I did. Prior to arrival, I have heard of the "My VA" initiative not knowing what it was. It almost seemed like it was protection of a "good ol boy" system. Once I was able to break away from being a skeptic and realize the My VA initiative was mean to create ownership amongst the veteran population. To have as much pride in the VA as they do with their respective branch of service.

Q: Do you think the overall takeaway was that the Department of Veterans Affairs is headed in the right direction or is it still turning off course?

President: Mr. Caraway and I were selected along with the leadership of five other Veterans Organizations. The State Directors of Veterans Affairs, The Disabled American Veterans (DAV), The American Legion as well as two others were able to address the attendees for more than ninety minutes. The message from all of us was mostly positive. The VA has turned around many things over the past couple of years. It needs to continue on the path it is on along with correcting the problems it has recently encountered. We all agreed there is no substitute for the VA Healthcare system. It needs to be more accessible for our veterans but not replaced by civilian healthcare.

1st Vice: The simple fact that the VA was hosting this leadership summit where leadership can discuss effective measures and some not so effective is a giant step in the right direction. Without communication amongst leadership everyone operates as a separate entity. Secondly, the VA invited VSO’s to participate in the entire week. As Director Randy Reeves stated "it pulled back the curtain". The VA leadership wants to serve and serve well they are realizing utilizing stakeholders will allow for more impactful positive outcomes.
Q: Are there any additional comments you would like to include?

President: Yes, I was honored and somewhat humbled to be able to attend and that they would want to hear from me. The fact that they took the time to listen to what someone at my level had to say was important and shows me they are listening.

1st Vice: This was an honor to represent NACVSO. As meeting and forums like this continue to take place I would like to see NACVSO future leaders to participate. The importance of us having a seat at the table is vital to our ability to influence policy and regulation to better aid us in providing top notch representation for our veterans and their families.
The mission of Dreams for Veterans is to serve those who have served by giving back to terminally ill veterans and their families through the fulfillment of a final dream.

Dream Foundation:
- Is the only national dream-granting organization for terminally ill adults
- Was established in 1994 and has served more than 23,000 final dreams nationwide
- Maintains highest Charity Navigator rating (4 stars) for exceptional fiscal responsibility
- Has never turned down a qualified dream request
- Has served communities with unique needs, including U.S. military veterans, since its inception

Dreams for Veterans:
- Created to effectively tailor the dream experience to terminally ill veterans and their families
- Operated in a soft launch phase from September 2014 - September 2015
- Launched publicly in Washington D.C. on September 17, 2015
- Offers Veteran-to-Veteran Dream Deliveries

Attendees' Presentation Take-Aways:
- Enhance awareness of the impact palliative care has on veterans at the end of life
- Dream request qualifications
- Dream application requirements
- Various dream categories/types of requests
- How the dream experience improves the quality of life for everyone involved
- The dream-granting process
- The Dream Delivery, its importance, and how to get involved
The Veterans Consortium is a non-profit organization created to provide all qualifying veterans, their loved ones, and survivors legal representation—at no charge—before the U.S. Court of Appeals for Veterans Claims. The Veterans Consortium recruits volunteer attorneys to represent appellants before the Court without charge; screens cases so that pro bono representation is provided in cases with merit; and offers comprehensive training in the field of veterans law, plus mentoring, and additional support to its volunteer corps of over 500 attorneys and related personnel across the United States. The Veterans Consortium is an independent 501(c)(3) non-profit enterprise created in response to a request by the Court which led to a Congressionally-created program administered by the Legal Services Corporation.

Since accepting its first veteran client in October 1992, The Veterans Consortium Pro Bono Program’s dedicated staff and volunteer corps have:

- helped more than 12,000 veterans or their loved ones and survivors;
- won more than 3,500 cases for deserving clients, a nearly 80% lifetime win rate;
- successfully placed cases with 19 law school veterans clinics, helping to build the next generation of veterans law attorneys;
- trained over 3,500 volunteer attorneys and related personnel;
- launched a pro bono Medical Review Project for independent medical advice to enhance our clients’ appeals, and to help make their Court decisions actionable at the U.S. Department of Veterans Affairs;
- introduced a Helpline that successfully provides limited legal advice to appellants who do not wish for or have a volunteer attorney; and
- provided pro bono legal and related professional services valued at over 70 Million Dollars.

To learn more about our services or our organization please visit www.vetsprobono.org.

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(202) 628-8164 * Toll Free (888) 838-7727 * Fax (202) 628-8169
www.vetsprobono.org
County Veteran Service Officers serve veterans and their families with dignity and compassion and are the principal advocate in ensuring that they receive the much needed benefits they have earned.

- 26 States
- 1800 Accredited Members
- 850 Counties Nationwide, one-third of the Nation.
- 2 Native American Tribes
- 8,379,550 Veterans

- Directly responsible for more than $22 Billion Dollars in Compensation and Pension benefits being paid directly to Veterans in County’s that have NACVSO representation, in direct monetary benefits nationwide to veterans and there dependents.
- With healthcare and ancillary Benefits those same county's receive more than $52 Billion Dollars worth of benefits
The County Veterans Service Officer (CVSO) is a state’s frontline soldier in its efforts to assist Veterans in utilizing their hard-won benefits and easing the transition from military to civilian life. CVSO’s attend to the needs of Veterans and their families. From the moment the service member says I do, to the maintenance of their headstones long after they have passed away, those Veterans are the responsibility of their county service officer. CVSO’s in essence, serve those who served. This is a brief story of how the CVSOs have come to play this vital and prominent role.

We begin as World War I ends in 1918. While the returning doughboys were eligible for federal and state readjustment benefits, many veterans found utilizing these programs difficult. (Some things never seem to change.) In Wisconsin in the 1920’s, veterans organizations led the way in counseling veterans on how to use benefit programs, most notably the American Legion and its system of “Service Officers.” But by the depression years of the 1930’s Wisconsin Legionnaires found it impossible to help the state’s veterans adequately. The Legion began to lobby county governments to create their own Service Officer position; the first of which was established in Fond du Lac County in 1931. Continued Legion activity led to a 1935 state law authorizing counties to voluntarily hire a CVSO. These new CVSO’s were initially unconnected to each other so a gathering of service officers created the CVSO Association of Wisconsin in December 1936.

The CVSO Association refined its organization and carved a niche for itself in the Wisconsin’s Veterans community. Wisconsin CVSOs began the 1940’s as only minor players in state Veterans’ affairs but World War II changed that. To prepare for the return of our Veterans, Wisconsin lawmakers in 1945 thoroughly reorganized the state veteran’s service system and made the position of CVSO mandatory in every Badger State county. These service officers faced an unprecedented number of Veterans and rose to the challenge impressively. Not only did the service officers manage the flood of veterans effectively, but their association grew professionally, exemplified by the annual “training institute” created in 1947.

States all across the nation have recognized the need of local advocates caring for their Veterans and each of our member states have their own history of when and how they were formed. We now transition to the National Association of County Veterans Service Officers (NACVSO).

On September 21, 1989, CVSOs from eight states; California, South Dakota, Minnesota, Wisconsin, Nebraska, Indiana, Iowa and Colorado met in Minnesota to discuss the need to form a National Association and elected officers to take the lead in organizing the Association. They went to work formalizing the NACVSO and scheduled the inaugural conference for June, 1990 presided by President Pro-tem, Jack Stewart from California.

Our workforce represents approximately 2,400 employees in 26 states available to service our nation’s veterans and their dependents. Our members are tasked with assisting veterans in developing and processing claims. Between 75 and 90% of the claims presented to the VA each year originate in a county veterans office. We exist to serve veterans and partner with the National Service Organizations and the VA to fulfill the obligation proclaimed by Abraham Lincoln “...to care for him, who shall have borne the battle and for his widows and orphans...” Our Association focuses on outreach, standardized quality training, and claims development and advocacy. Just as we have for the last 26 years NACVSO will continue to promote and protect the rights of veterans and their dependents through education, communication and technology. Our mission is to ensure that veterans and their dependents receive the entitlements they deserve for the sacrifices they endured.

Reference material used for this article is from the National County Veterans Service Officer Association website and a paper from the Wisconsin Veterans Museum titled, Serving Those Who Served: A History of Wisconsin’s County Veterans Service Officers by Mark D. Van Ells.
Mission Statement
NACVSO’s membership will actively promote the rights of veterans and dependents of the United States through a progressive legislative platform. We will work collaboratively with the Department of Veterans Affairs and other nationally chartered veterans organizations to assure that veterans and their dependents receive the entitlements they deserve for the sacrifices they endured.

Vision Statement
NACVSO will continue to promote and protect the rights of veterans and their dependents through education, communication and technology.

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